

## Global Food Safety Training Survey 2015

#### **Bertrand Emond**



- Need for benchmark data: How does my training programme compare to others on a global scale?
- 3<sup>rd</sup> Annual Global Survey
   by Campden BRI and Alchemy
   in partnership with BRC, SGS, SQF, TSI
- Sent to over 25,000 sites world-wide
- Food Manufacturers & Processors













- Wide scope, including:
  - Business size, sector, region
  - Responsibility for training
  - Budget, amount of training (staff/senior staff)
  - Type of training, topics
  - Training activities audits, deficiencies
  - Ways of measuring competency/qualification
  - How document and manage training records
  - Training goals, needs and challenges
  - Selection criteria for training provider/method
  - Benefits of training
  - Changes compared to last year



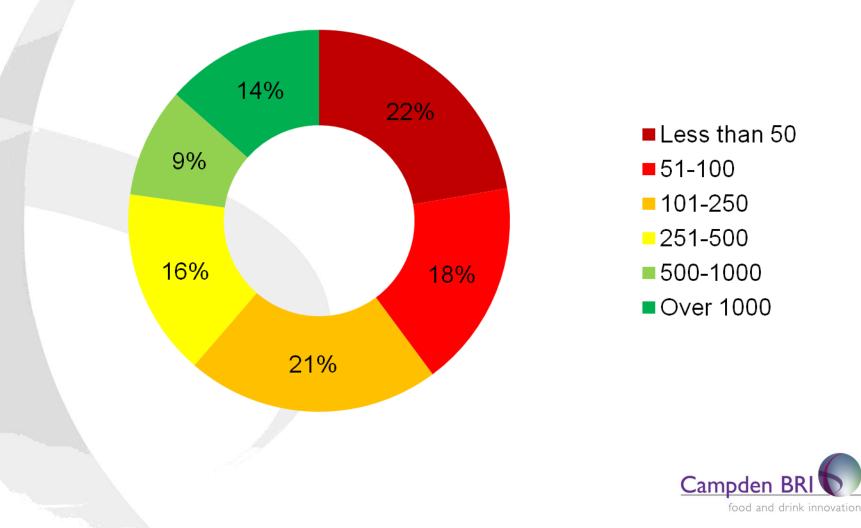


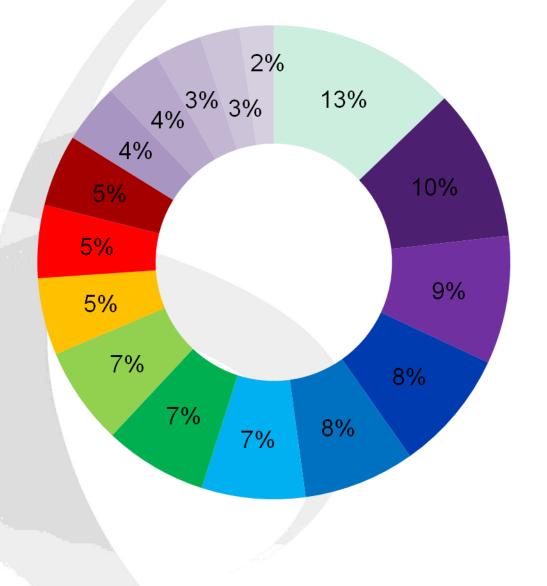






#### Number of Full Time Equivalent staff



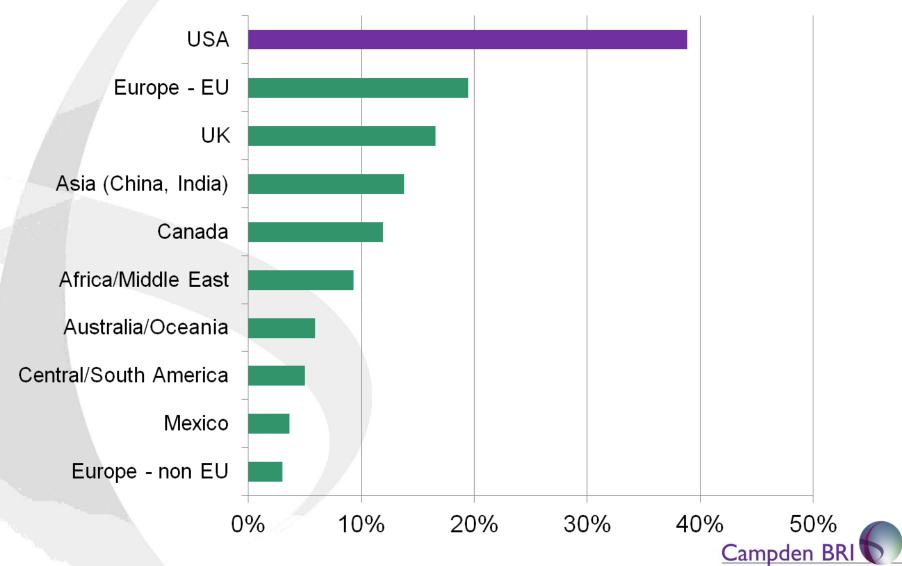


#### **Industry Sectors**

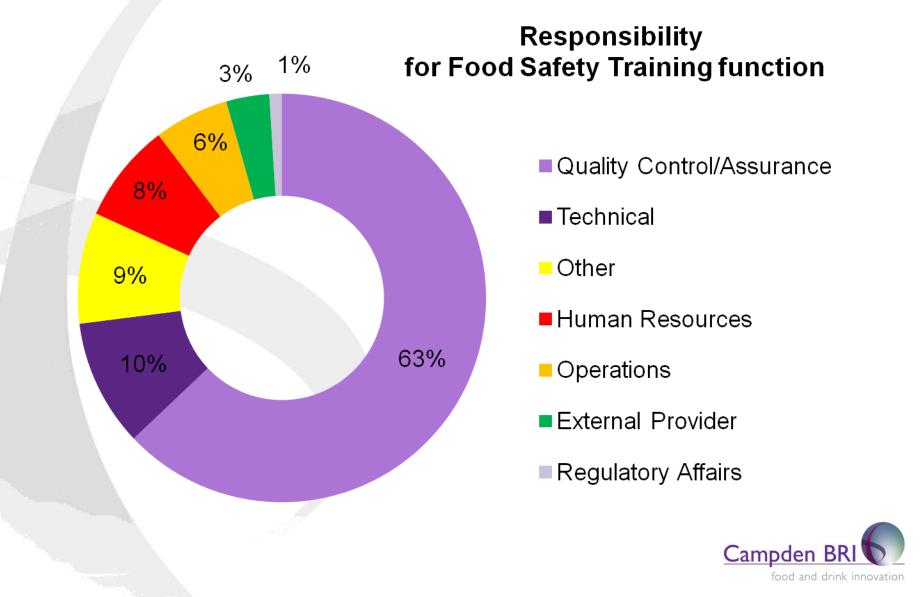
- Other
- Cereal and bakery
- Meats fish poultry
- Processed meats fish poultry
- Fruits and vegetables
- Dairy
- Processed fruits vegetables
- Beverages
- Packaging
- Ready Meals
- Sauces and dressings
- Sugar confectionary
- Retail
- Fats and oils
- Sandwiches
- Feed



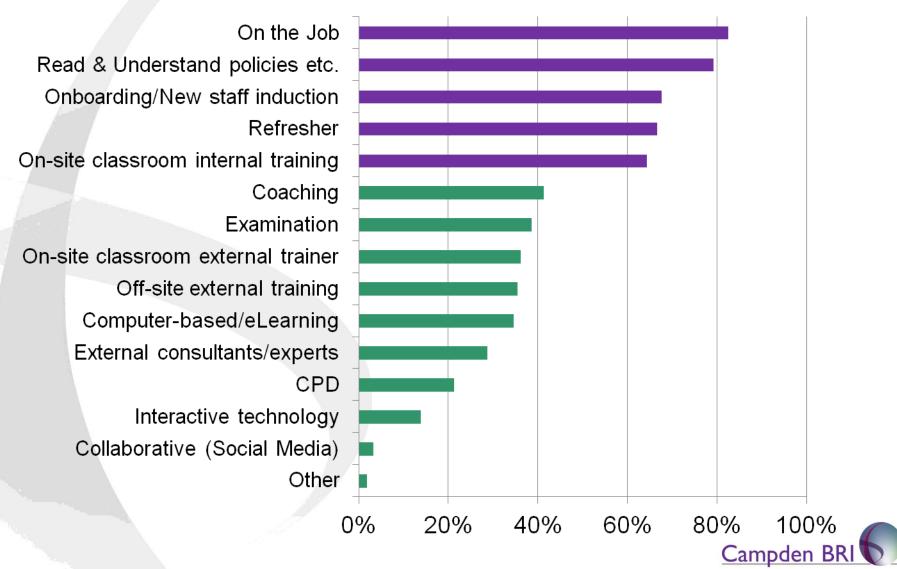
**Geographical Regions** 



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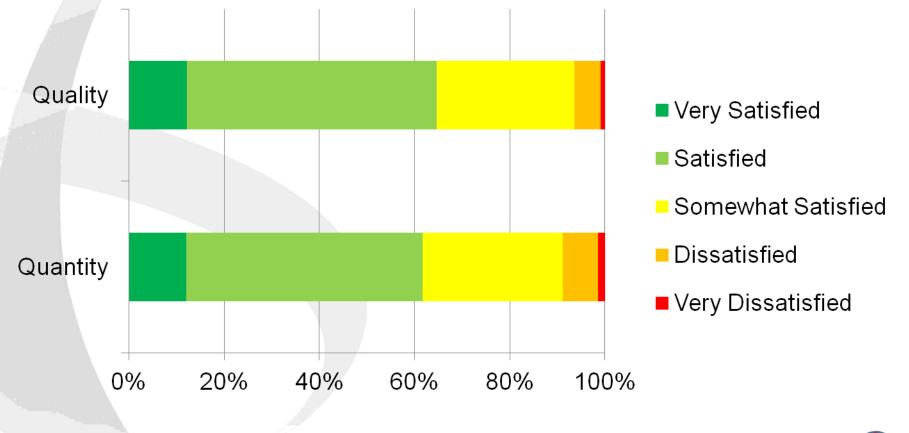


#### Types of food safety training undertaken



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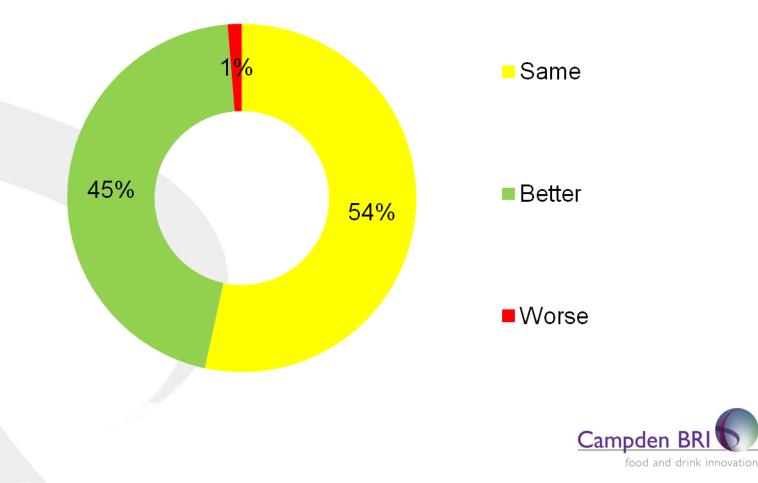
#### Level of satisfaction with current food safety training undertaken





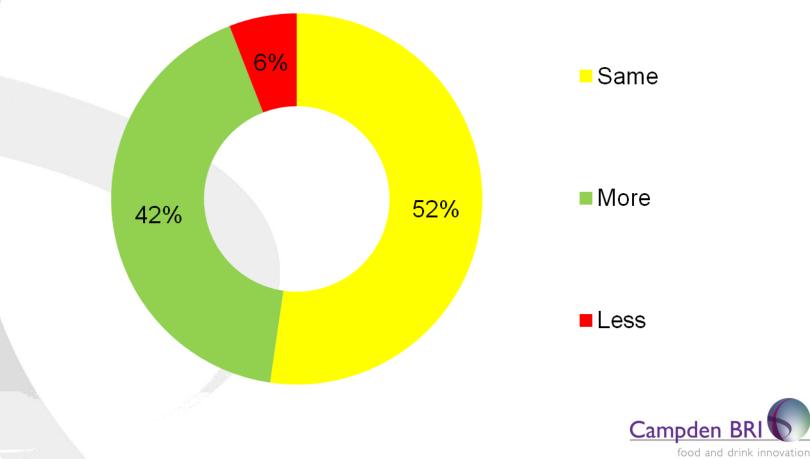
Satisfaction level with the quality

of training compared to last year

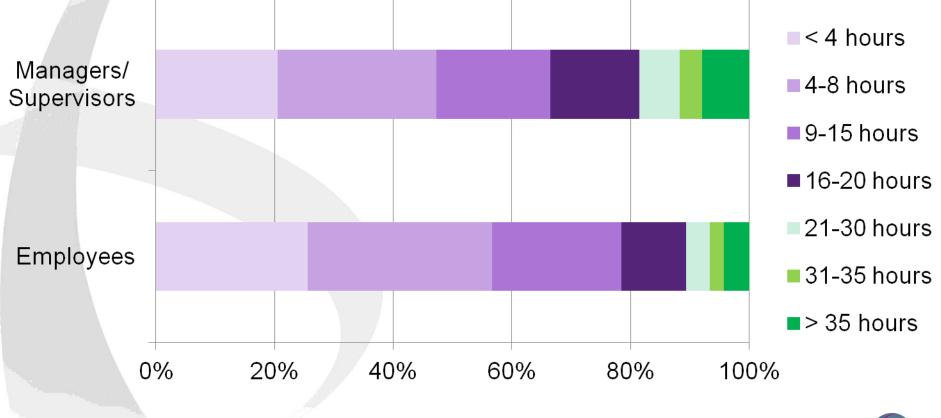






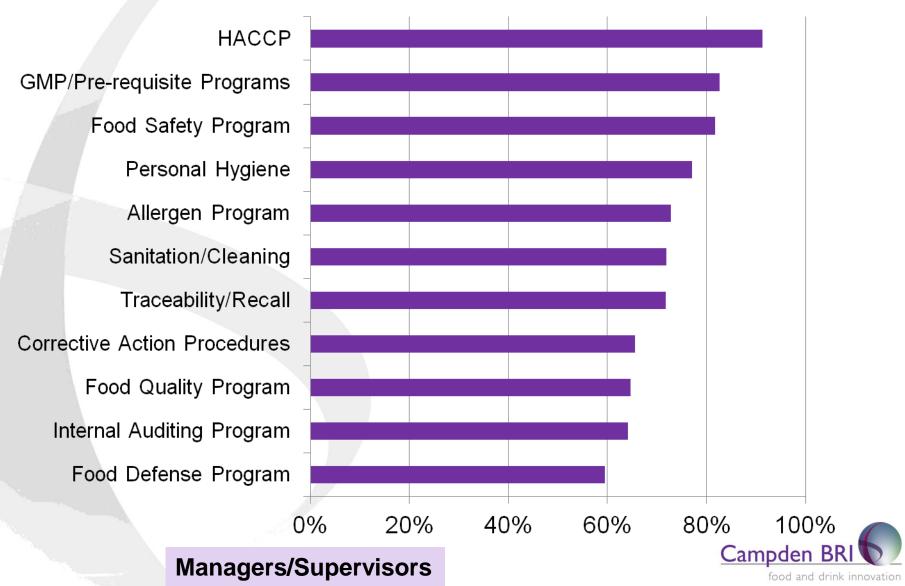


How many hours of food safety training undertaken per year

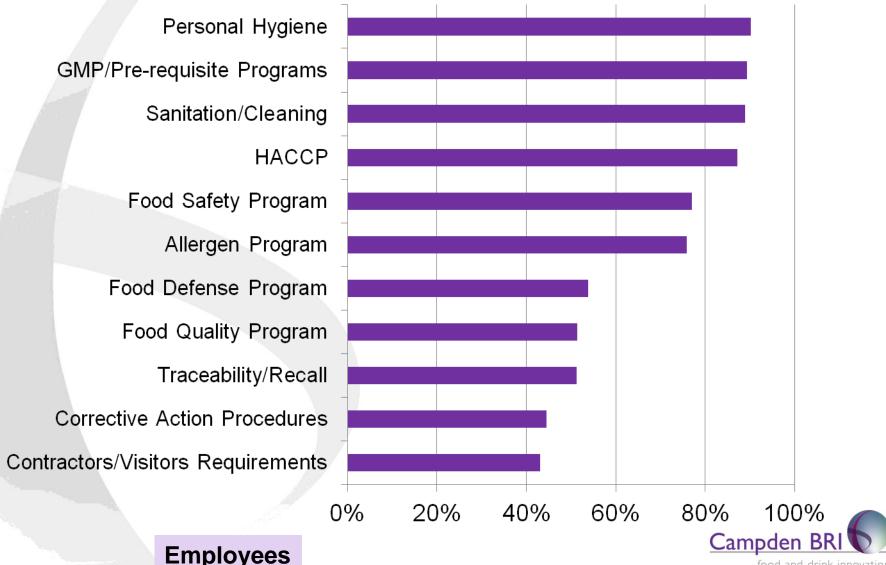




#### Food Safety Topics currently covered – 1/2



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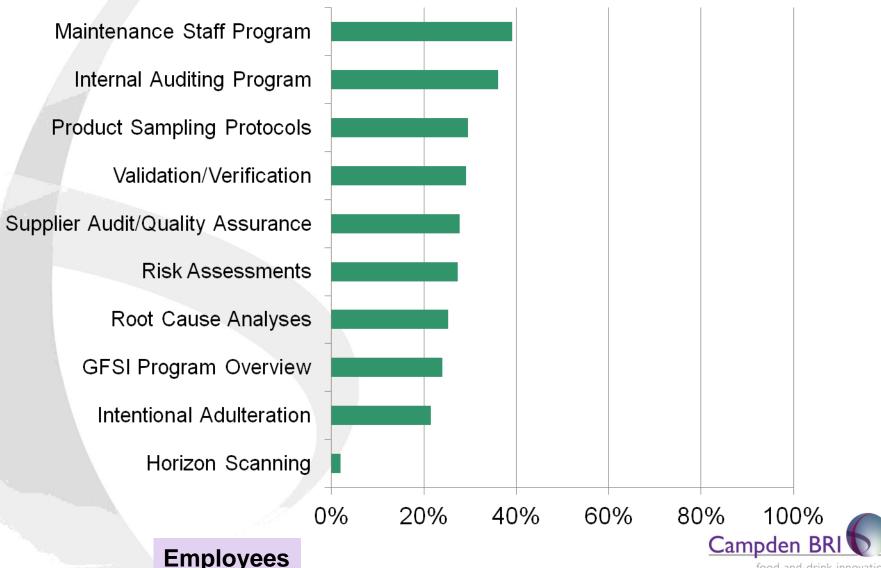


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#### Food Safety Topics currently covered – 2/2



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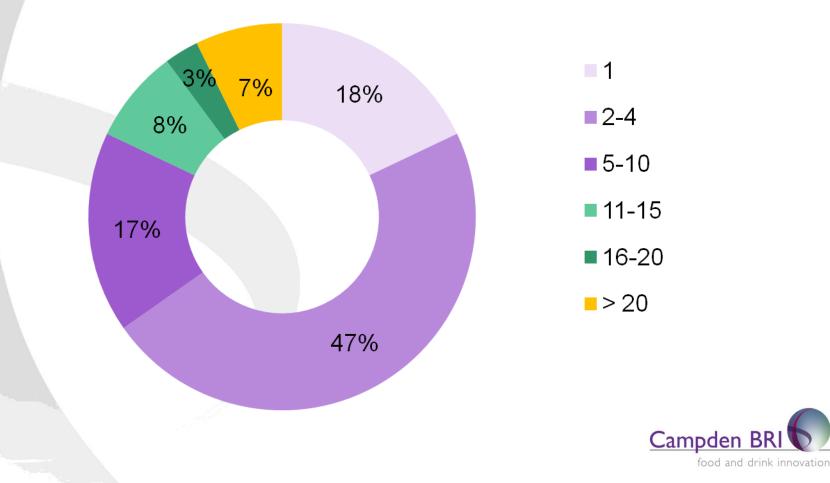
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Food Safety topics organisation currently provides training on for

Intentional Adulteration Horizon Scanning **Risk Assessments** Validation/Verification Supplier Audit/Quality Assurance **Root Cause Analyses** Employee **Contractors/Visitor Requirements Product Sampling Protocols Corrective Action Procedures** Internal Auditing Program **GFSI** Program Overview Manager/ Maintenance Staff Program Supervisor Personal Hygiene Food Defense Program Allergen Program Traceability/Recall Food Quality Program Food Safety Program **Good Manufacturing Practices** HACCP Sanitation/Cleaning 10 20 30 70 0 40 50 60 80 90 100



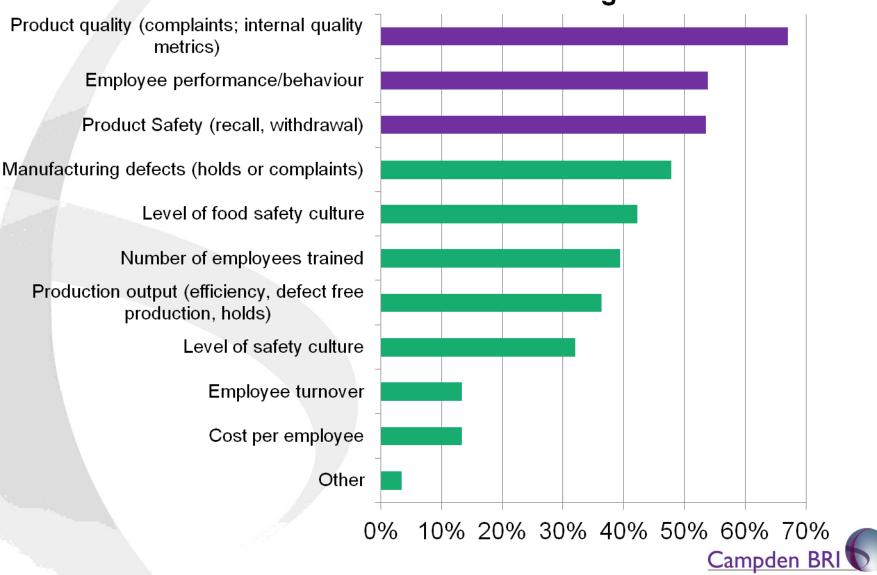
Number of audits per site per year which include food safety training review



#### Types of training deficiencies noted during audit

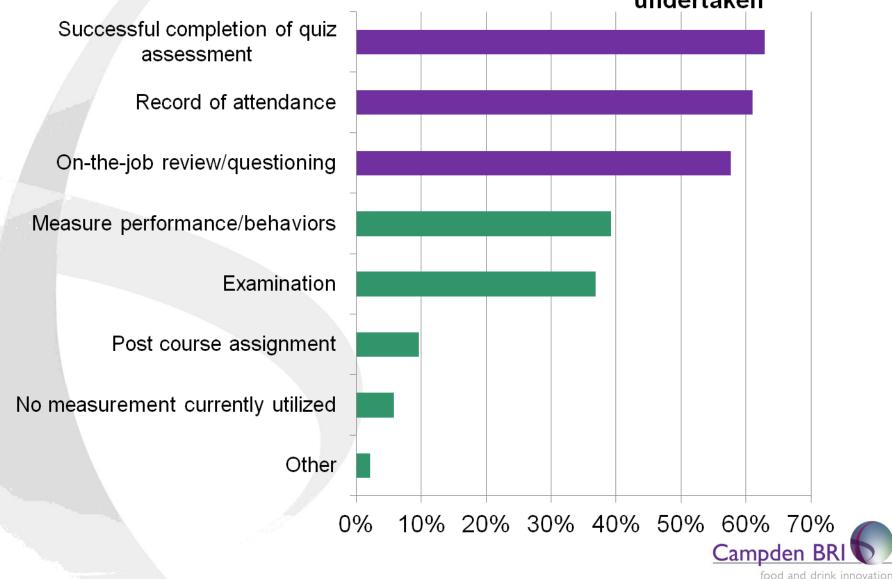


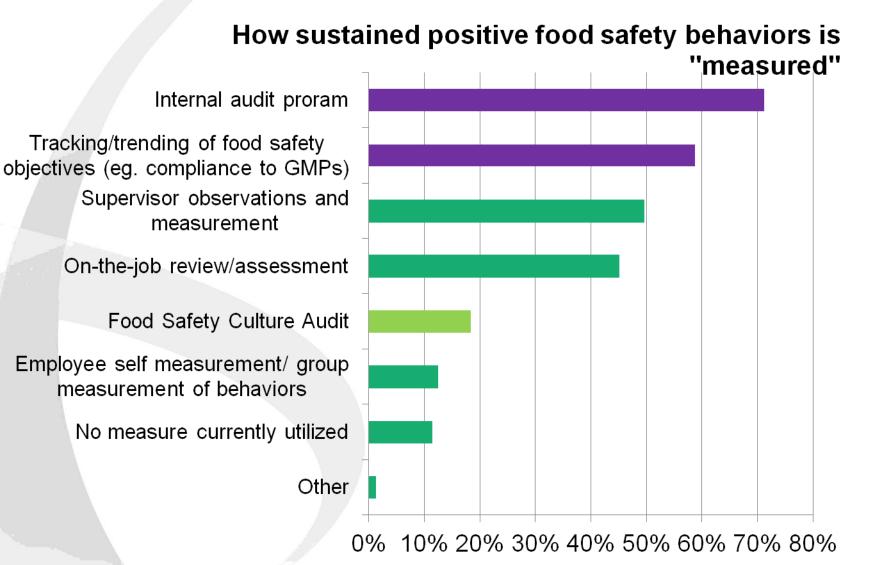
#### How the value of training is measured



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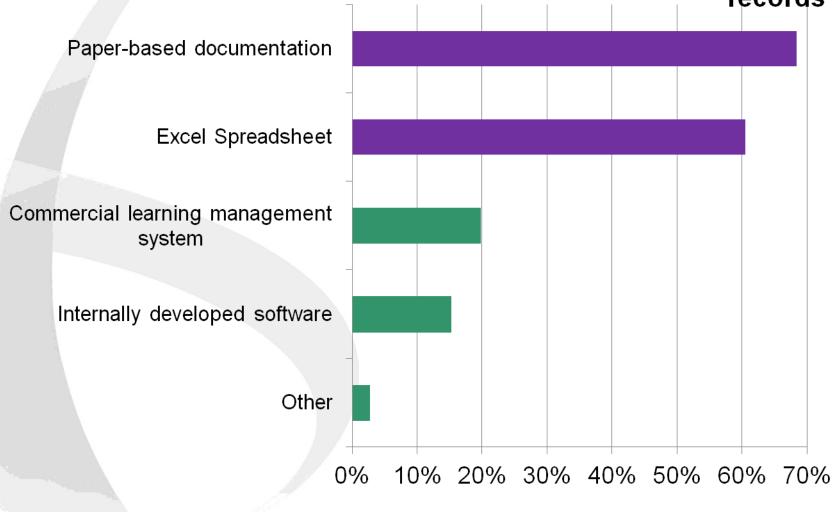
How companies assess the understanding of training undertaken







#### How do companies document and manage training records



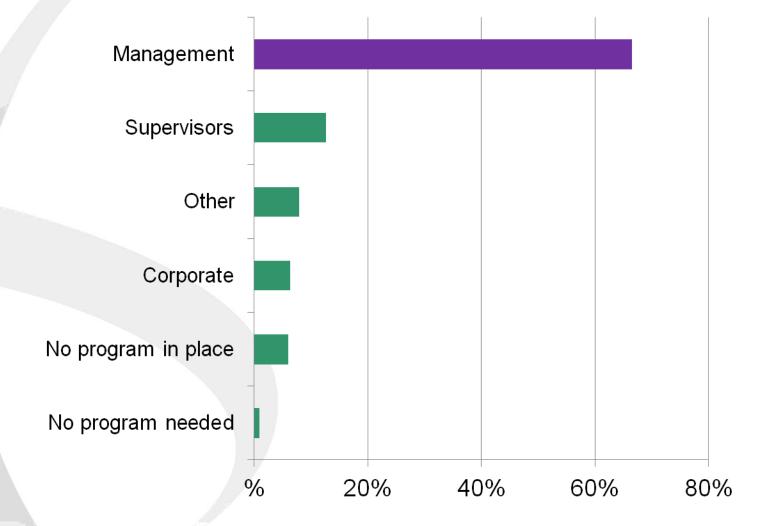


#### How do companies plan the food safety training activities



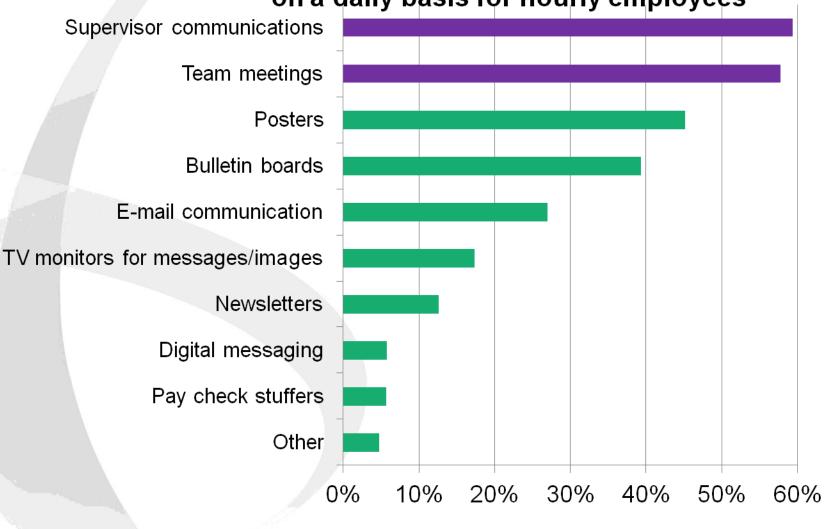


#### Who is responsible for keeping training top of mind





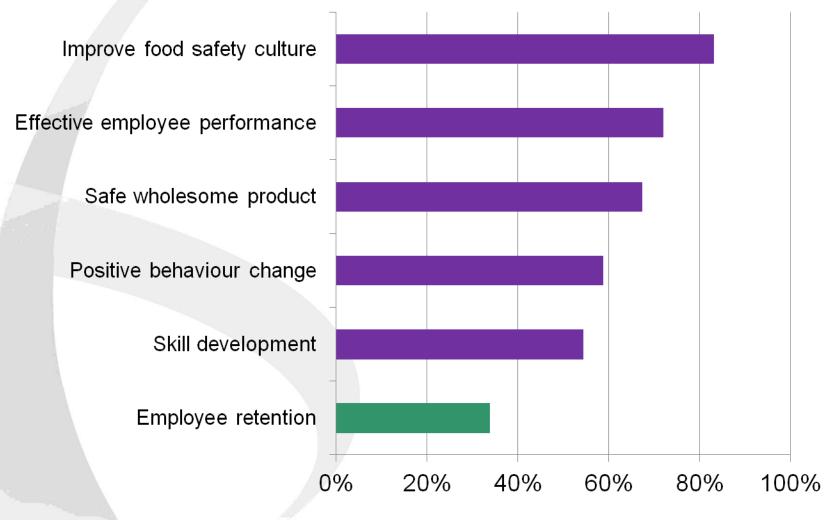
Ways of keeping training 'top of mind' on a daily basis for hourly employees



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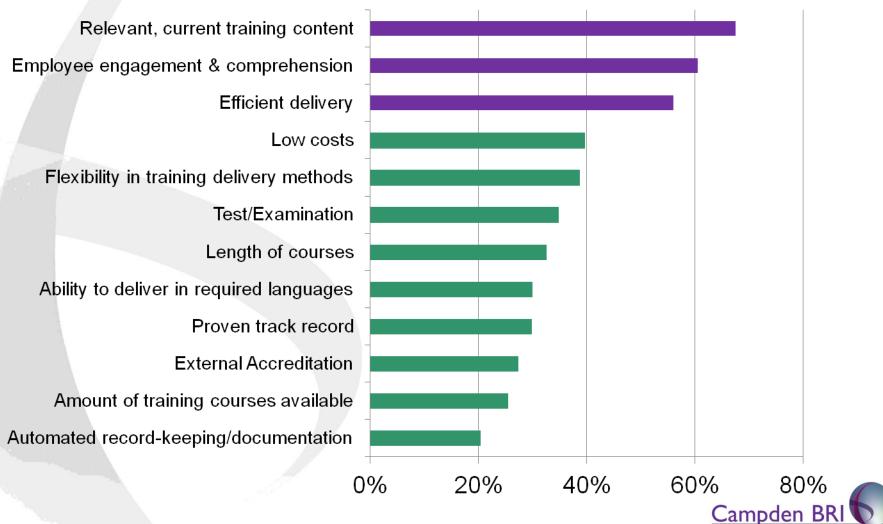
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#### Organisations' most important training goals



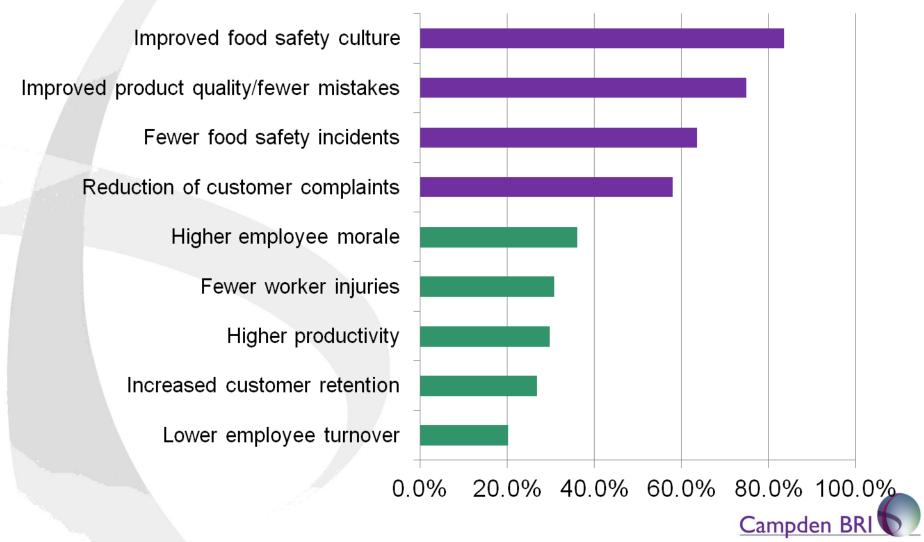


## Important factors when selecting a training provider or method



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## Benefits experienced from effective employee training



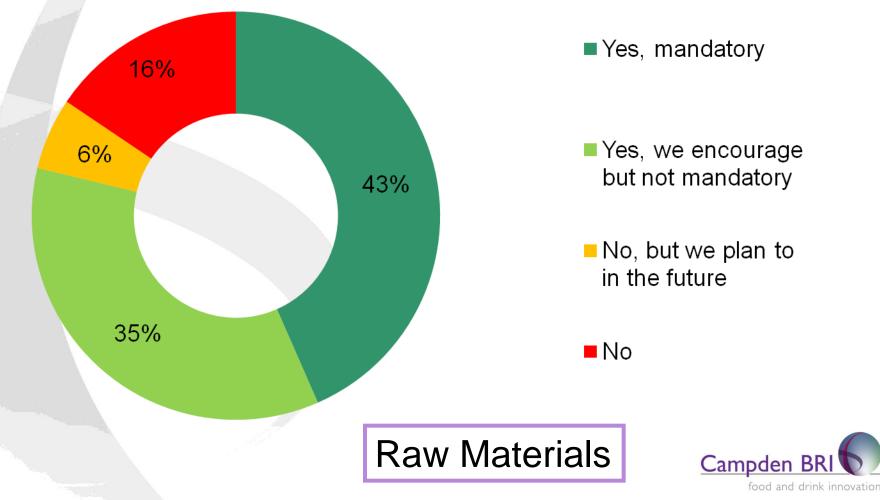
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## Biggest challenge to developing a strong, positive food safety culture

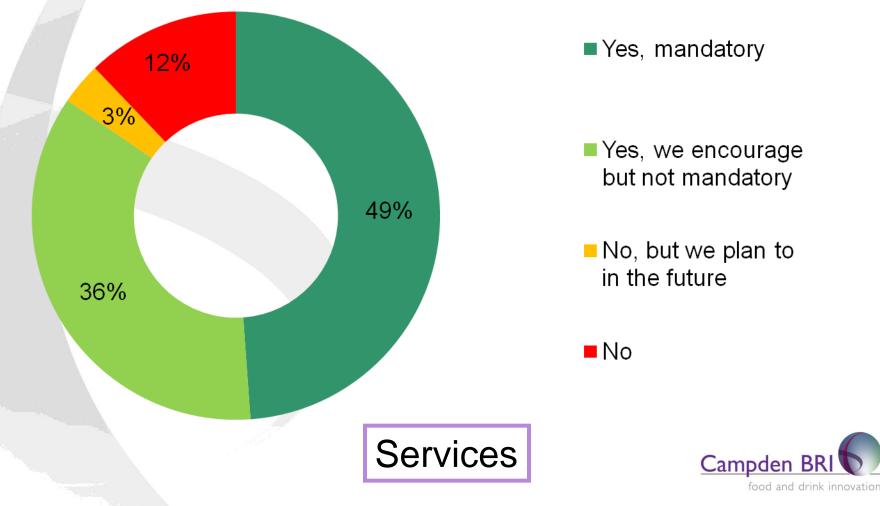
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Lack of resources Negative employee attitudes Lack of effective communication Multi-cultural workforce Negative management attitudes High staff turnover Lack of awareness of culture Lack of co-ordination across company Lack of prioritisation of culture 0% 10% 20% 30% 40% 50% Campden BR

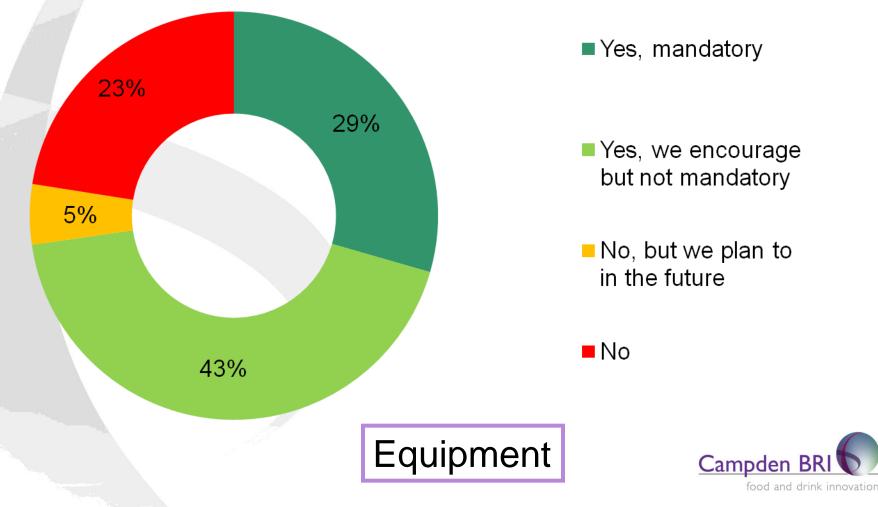
Do you require your suppliers to train their staff on food safety issues



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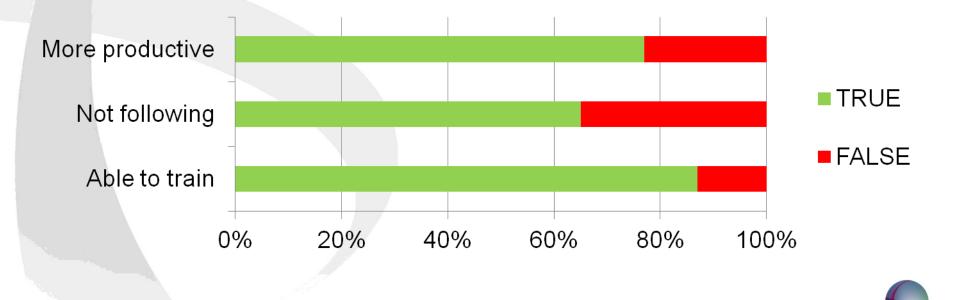


#### Agreement with the following statements:

•Our company could be more productive if our employees consistently adhered to our food safety programs

•Despite our efforts in employee food safety classroom training, we still have employees not following our food safety program on the plant floor.

•Based on current management support, I am able to provide the needed food safety training to drive appropriate, consistent food safety behaviours.

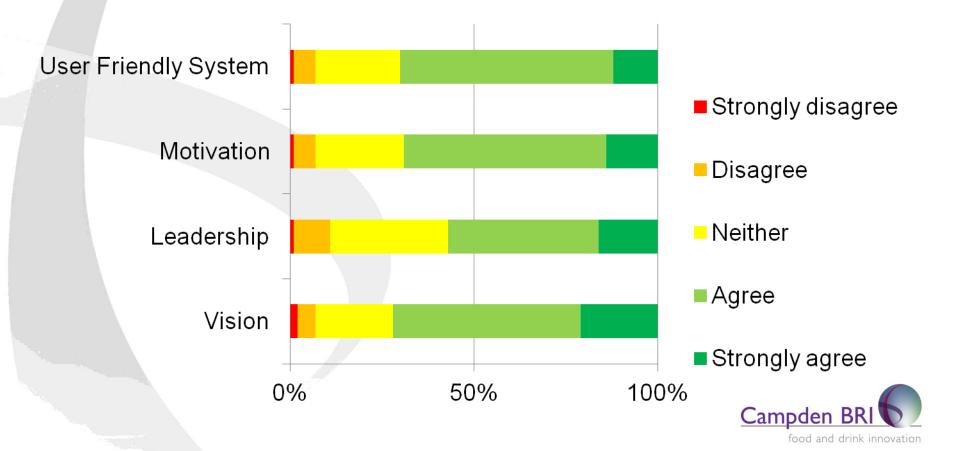


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#### Level of agreement with the following statements:

We have effective, user-friendly food safety systems in place
People in our company are highly motivated to do their job well
Our company is an industry leader in food safety standards
Our company has a clear vision for improving food safety in the next year



#### **Biggest training challenges**





• How do you compare to others ?

- Annual survey
- Helpful tool to track developments
   and highlight trends
- Help to develop solutions



# **Great Training Quotes**

 "The only thing worse than training good employees and losing them, is not training your employees and keeping them "

Zig Ziglar

 "If you think training is expensive, try ignorance and stagnation"

Peter Drucker





## **Training at Campden BRI**

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